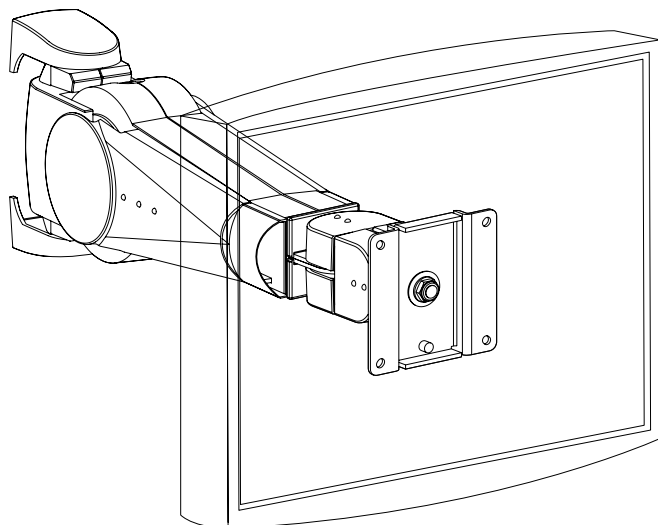


## 400 Series Flat Panel Monitor Arm

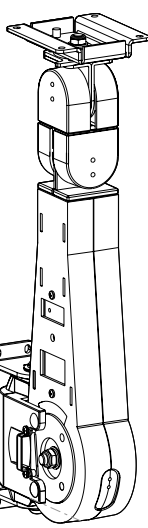
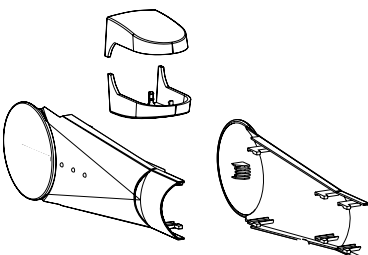
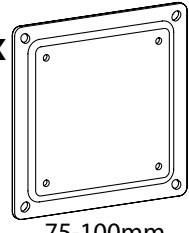


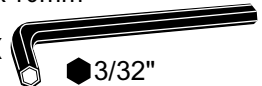

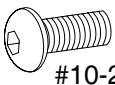


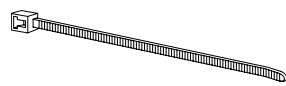

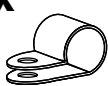

### Rotate Mount Double Pivot P/L

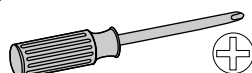
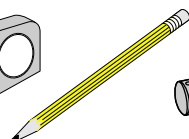
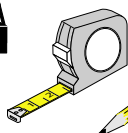


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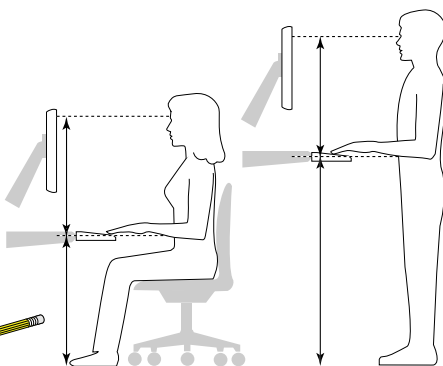
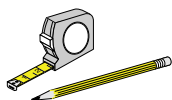
	A	B	C	D
1	1x 		1x  75-100mm	4x  #8-32 4x  M4 x 10mm 1x  3/32"
2		1x  1/8"	4x  #10-24x3/8"	2x  #6-32x1/2"
3		1x  3/16"		
4			4x  2x 	



1



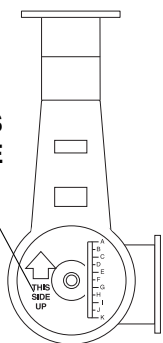
Ergonomics  
Ergonomía  
Ergonomie  
Ergonomi



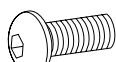
888-99-014

2

THIS  
SIDE  
UP



4x

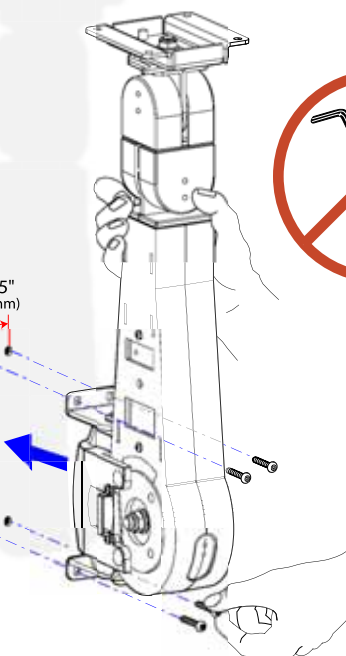


#10-24x3/8"

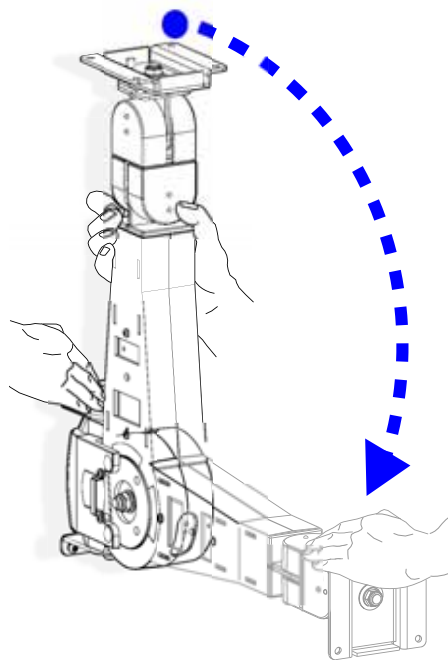
0.161"  
(4.1mm)

1.125"  
(28.6mm)

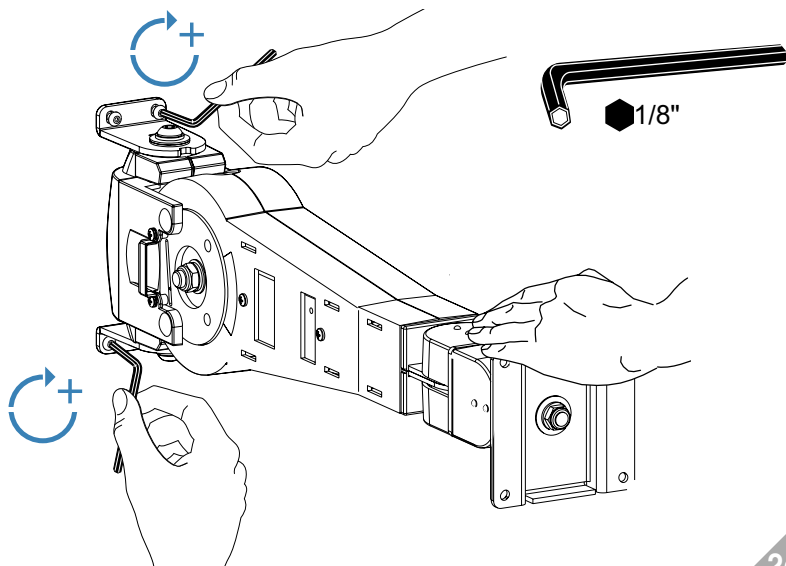
5.074"  
(128.9mm)



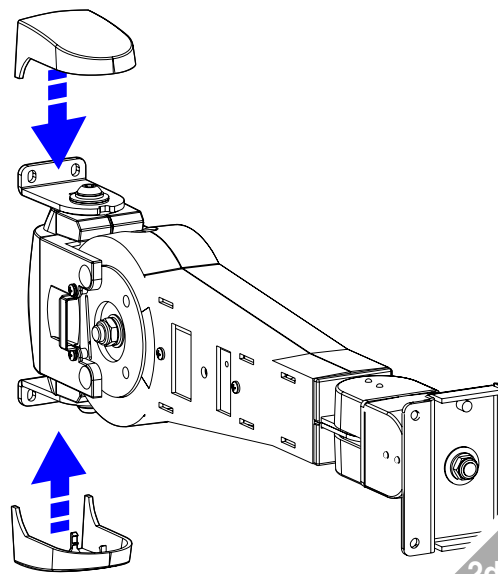
2a



2b

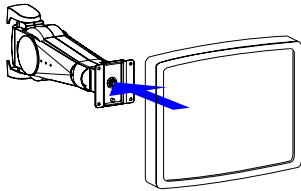


2c

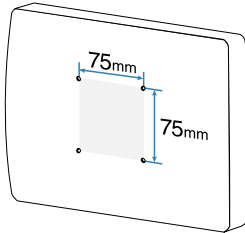


2d

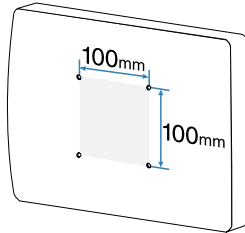
3



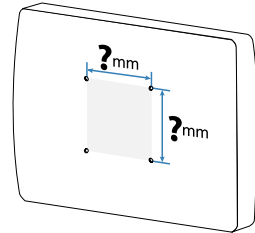
**a** 75 mm



**b** 100 mm



? mm



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**a** 75mm

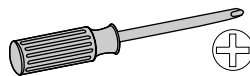


If your monitor uses a screw size other than M4 x 10mm, DO NOT use the M4 x 10mm screws or knob provided as they could result in damage to the monitor.

Indien uw monitor voorzien is van een ander type schroef dan de M4 X 10 mm, gebruik dan beslist niet de door Ergotron geleverde M4 X 10mm schroeven of schroefknoppen, want deze kunnen de monitor beschadigen.

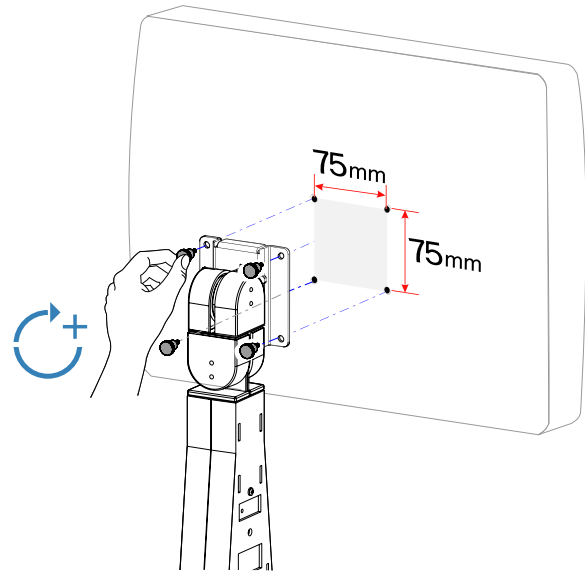
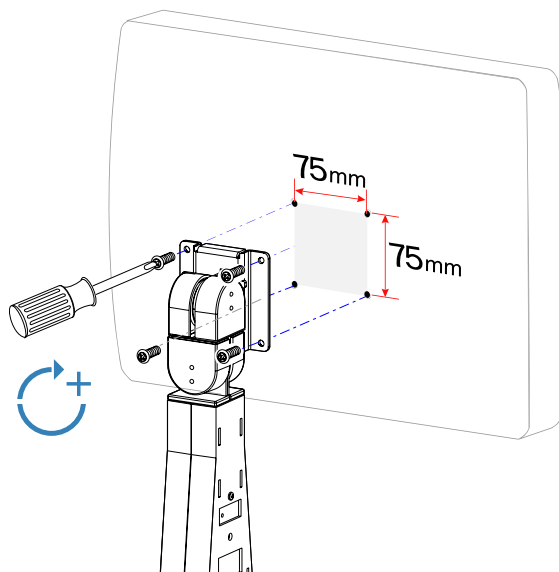
**c**

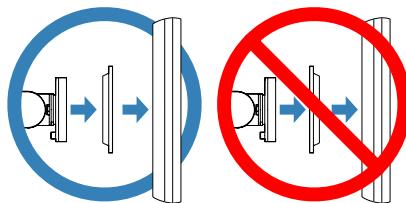
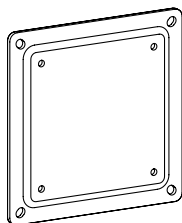
**4x**  
M4 x 10mm



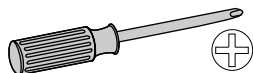
**d**

**4x**  
M4 x 10mm



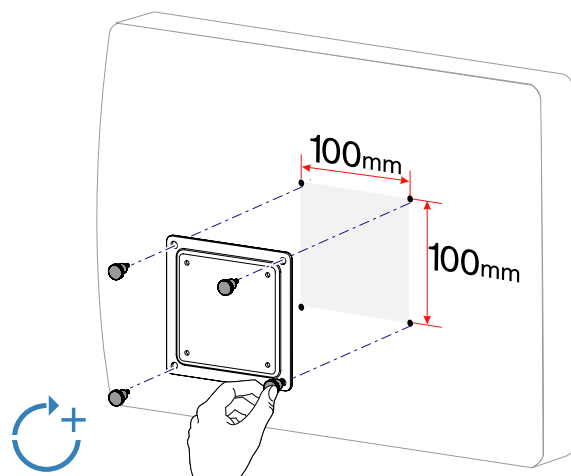
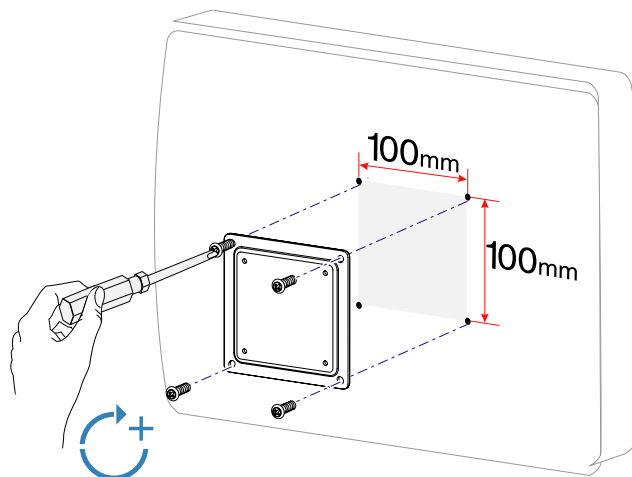
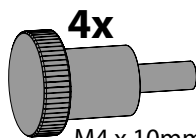
**b****100 mm****4x**

M4 x 10mm

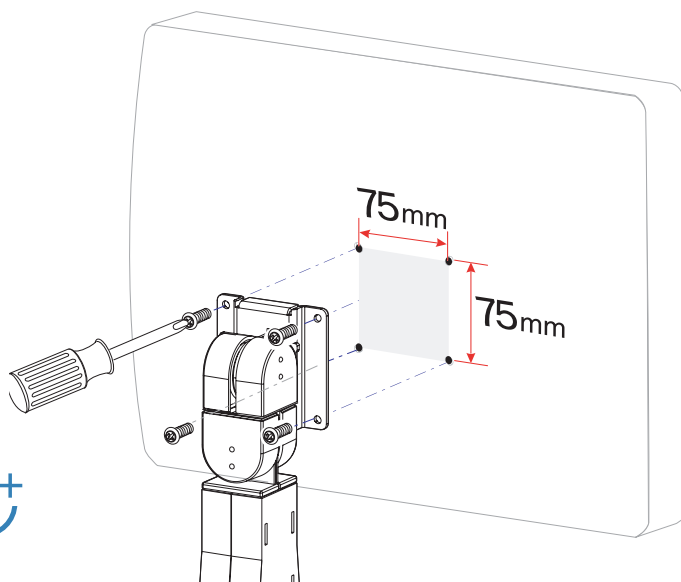


If your monitor uses a screw size other than M4 x 10mm, DO NOT use the M4 x 10mm screws or knob provided as they could result in damage to the monitor.

Indien uw monitor voorzien is van een ander type schroef dan de M4 X 10 mm, gebruik dan beslist niet de door Ergotron geleverde M4 X 10mm schroeven of schroefknoppen, want deze kunnen de monitor beschadigen.

**b1****d**

M4 x 10mm

**4x**

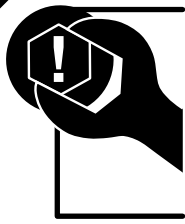
#8-32



3/32"

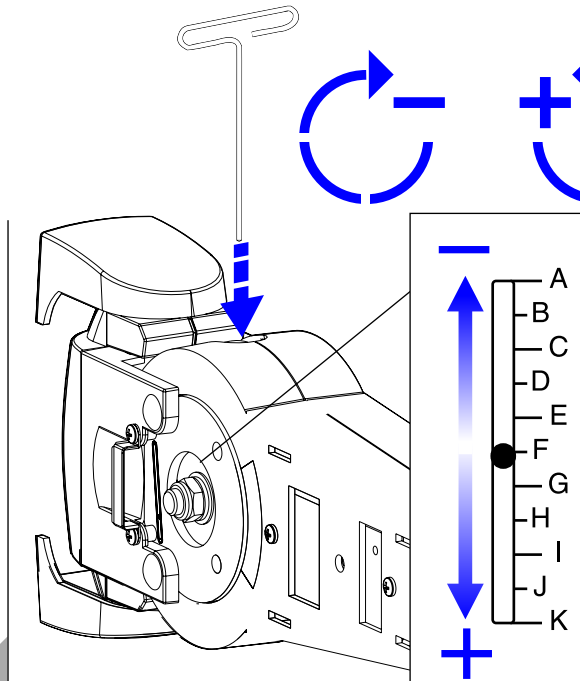
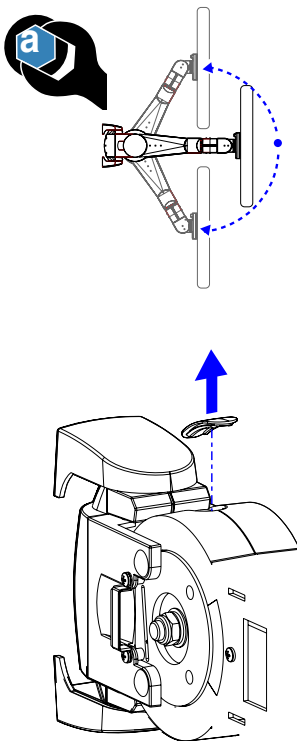
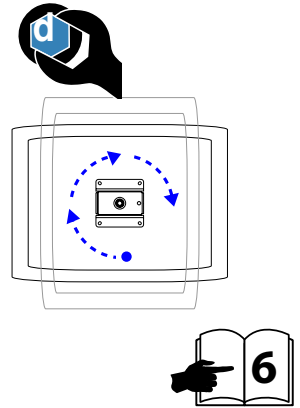
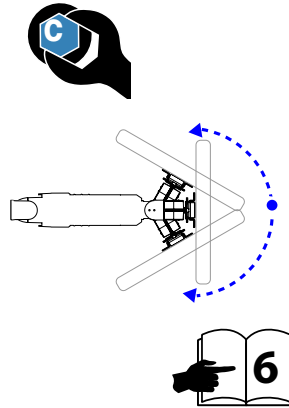
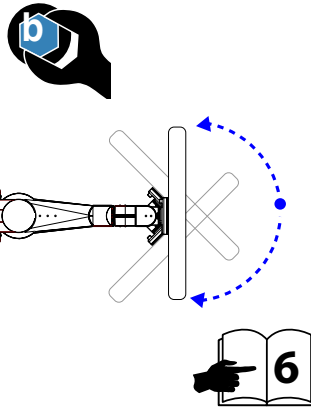
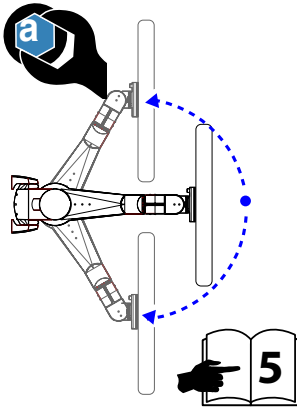
**b2**

4



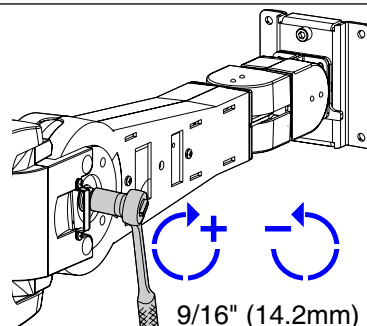
**Adjustment**  
**Justierung**  
**Ajustement**  
**Bijstelling**  
**Ajuste**  
**Regolazione**

Ergotron's 400 Series Arm is factory-set to provide positive pivot control and a smooth moving force throughout the entire range of motion. To customize your Arm installation, you will evaluate the operation of each Arm function by moving the monitor through its full range of motion. If excessive force is required to lift or pivot the monitor or if the monitor does not stay in the desired position, pivot adjustment is required. Adjust for a controlled movement of the monitor over the entire range of motion. Specific adjustment procedures for each function are found on the following pages.

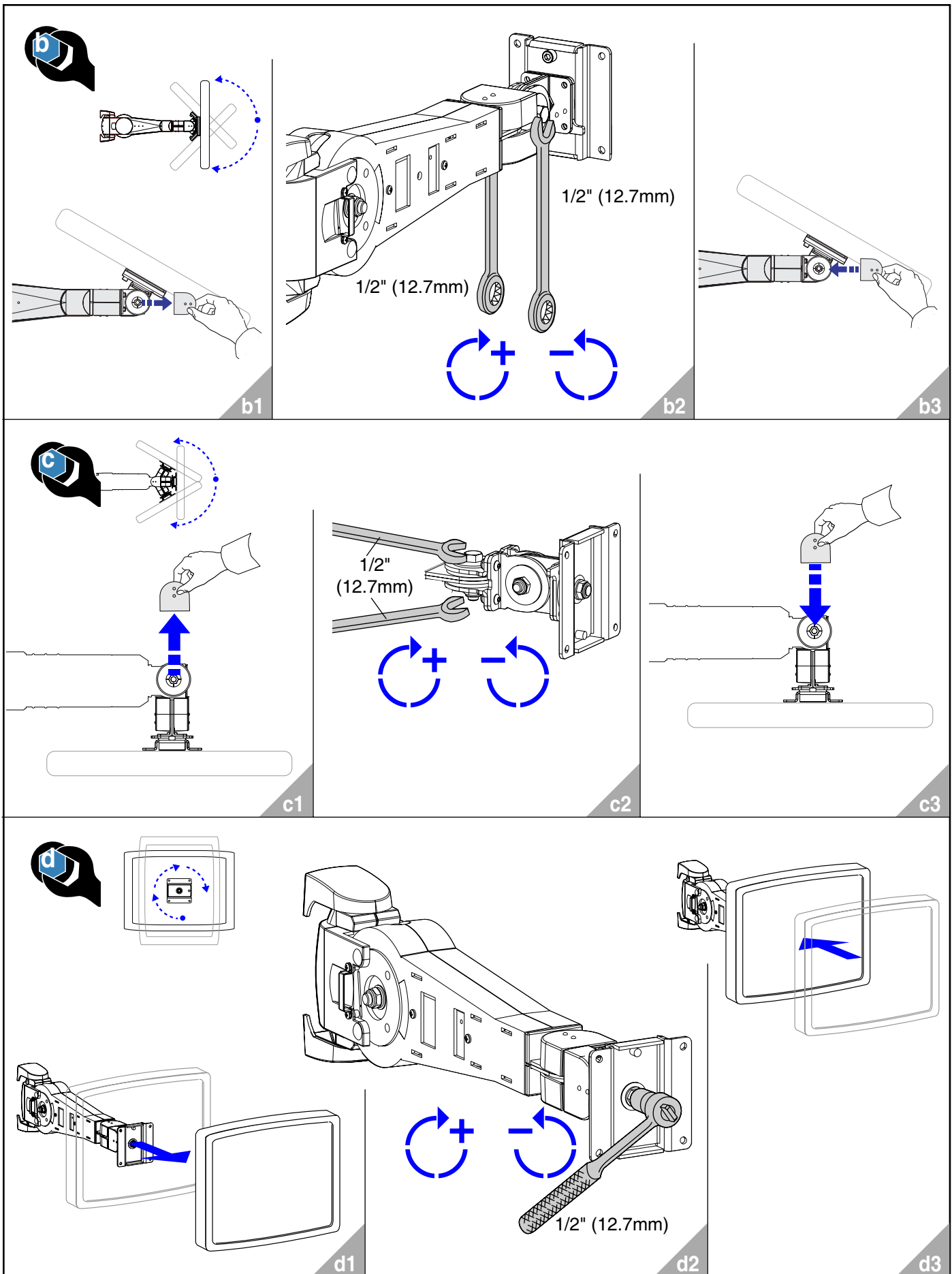


Double Pivot Arm		
Mounted Weight lbs	(kgs)	Arm Setting
<5	(<2.3)	A
6-7	(2.7-3.2)	B
8-9	(3.6-4.1)	C
10-11	(4.5-5.0)	D
12-14	(5.4-6.4)	E
15-16	(6.8-7.3)	F
17-18	(7.7-8.2)	G
19-20	(8.6-9.1)	H
21-22	(9.5-10.0)	I
23	(10.4)	J
--	--	K

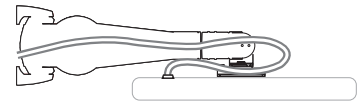
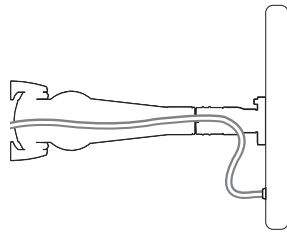
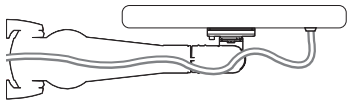
**NOTE:** Continue with adjustment **a3** only if correct Arm counterbalance was not achieved in **a2**.



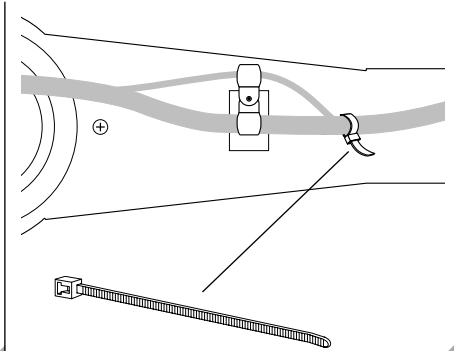
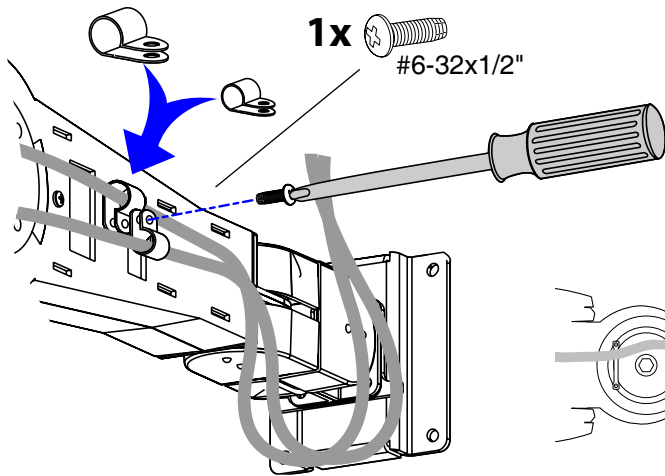
9/16" (14.2mm)



5

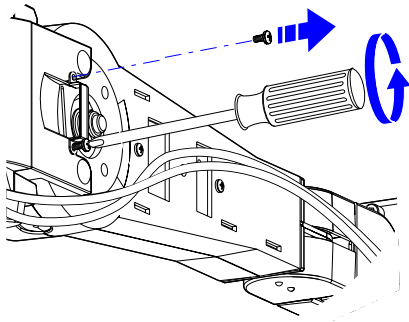


5a

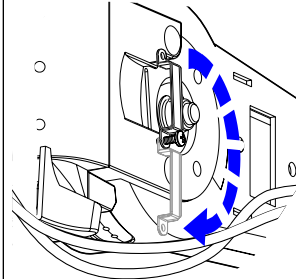


5b

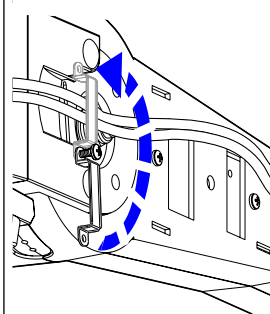
5c



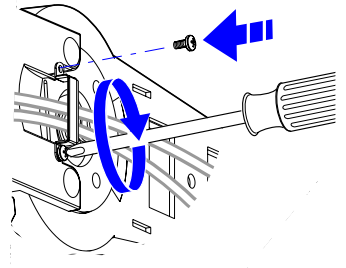
5d



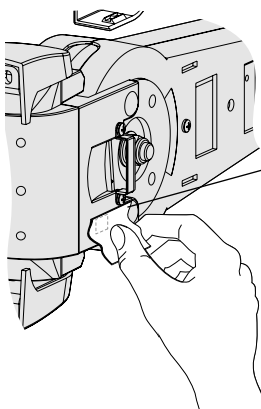
5e



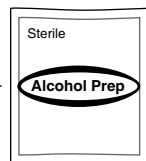
5f



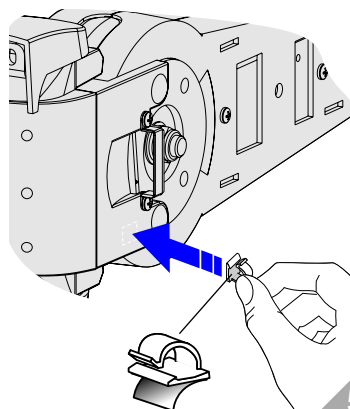
5g



5h

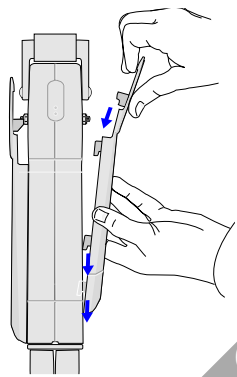
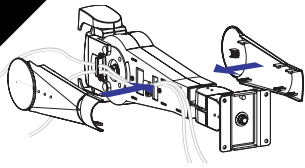


5i

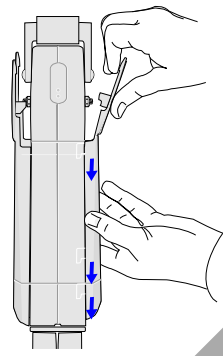


5j

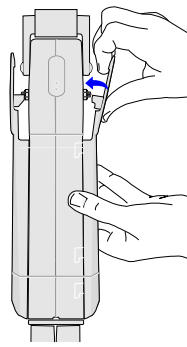
6



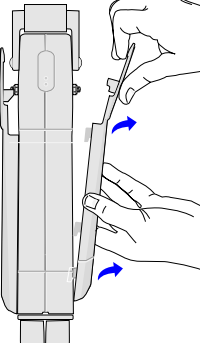
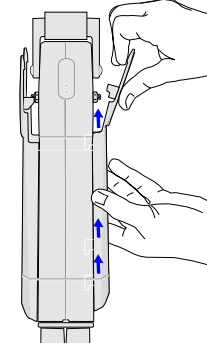
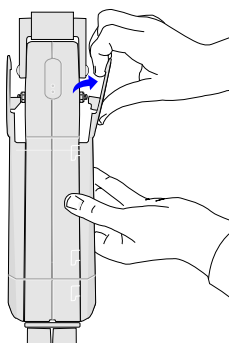
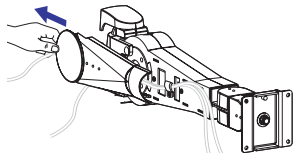
6a



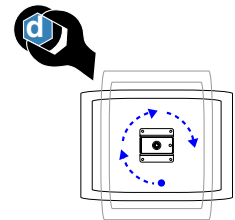
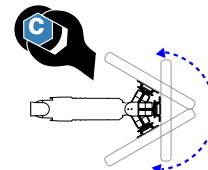
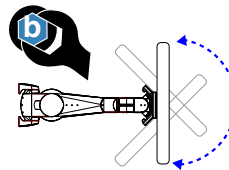
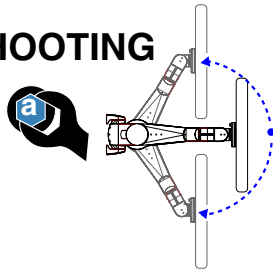
6b













6c



## ? TROUBLE SHOOTING



Symptom	Probable Cause	Solution
Arm moves Up and Down too difficult or too easy (sags)	Improper Arm tension	 
	Load exceeds Weight Capacity*	 <b>USA 1-800-888-8458</b> <b>Europe +31 (0)33-45 45 600</b>
Monitor pivots Up and Down too difficult or too easy (sags)	Improper Pivot tension	 
	Monitor exceeds Weight Capacity*	 <b>USA 1-800-888-8458</b> <b>Europe +31 (0)33-45 45 600</b>
Monitor pivots Side-to-Side too difficult or too easy	Improper Pivot tension	 
Monitor rotates from Portrait to Landscape too difficult or too easy	Improper Pivot tension	 

\* **Weight Capacity:** 5 - 23 lbs. (2.27 - 10.44 kgs)



## Ergotron Warranty

Ergotron warrants that its products will remain free of defects in material and workmanship for five (5) years. All subject to the exceptions, exclusions and limitations as set forth below.

Exceptions to this warranty include:

- Three (3) year warranty on all Neo-Flex™ by Ergotron products
- One (1) year warranty on all power supply components by Ergotron; battery carries a 90 day performance warranty and six (6) month warranty against manufacturer defects.
- OEM products resold by Ergotron are warranted by the respective manufacturer

**Exclusive Remedy:** If any Ergotron equipment is or becomes defective in material or workmanship during the warranty period, Ergotron, at its sole discretion, may replace or repair the unit at a designated Ergotron location or at the customer location. The purchaser must get pre-approved authorization to return product to Ergotron. The Purchaser must contact Ergotron to obtain an RMA (Return Material Authorization) number. Ergotron will promptly repair or replace the item and ship it to Purchaser at no charge to the Purchaser. Performance of repair or replacement does not renew or extend the warranty period.

**THIS REMEDY IS THE EXCLUSIVE REMEDY FOR BREACH OF WARRANTY AS TO THE EQUIPMENT,** except in respect to the personal injury. Purchaser shall give Ergotron immediate written notice of any personal injury resulting from use of Ergotron equipment.

**Exclusions and Limitations:** Ergotron disclaims liability for injuries or losses caused by or associated with installation or use of its equipment in any manner other than in strict conformance with the instructions set forth in its installation manuals, supplemental assembly and installation instruction sheets, technical bulletins or product literature or by equipment that has been altered, damaged or misused.

Warranty on fully charge batteries left in an unused state for more than three (3) consecutive months is automatically void.

Warranty on fully discharged batteries left in an unused state for more than three (3) consecutive days is automatically void.

Purchaser has not relied upon and Ergotron disclaims any and all warranties other than the expressed warranty stated above, subject to the exclusions and limitations provided herein. Ergotron disclaims all other warranties, expressed or implied, including but not limited to the warranties of merchantability and fitness for a particular purpose.

Ergotron further disclaims liability to purchaser and all others for all consequential, incidental and special damages caused by or in connection with the products, their use or misuse, and their performance or nonperformance.

821-842-00

For Warranty information in other languages  
contact customer service.



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